



Terms of sales

General Terms and Conditions of Sale

1. Orders are only binding upon our company once they have been confirmed at our offices.
2. We make every reasonable effort to meet agreed delivery times; however, no penalties for late delivery will be accepted.
3. Delays in delivery shall under no circumstances entitle the buyer to cancel the order.
4. Goods are transported entirely at the buyer's risk.
5. Any complaints must be submitted to our company in writing within 3 days of receipt of the goods in order to be considered valid.
6. All invoices are payable at our registered office in 8850 Ardoorie, Belgium.
7. Unless expressly agreed otherwise, our agents or representatives are not authorized to collect payments on our behalf.
8. Any exchange rate fluctuations shall be borne by the buyer.
9. Unless otherwise agreed in writing, all invoices are payable within 30 days of the invoice date.
10. Any amount unpaid on the due date shall automatically and without prior notice incur interest at the Belgian statutory rate plus 2%, with a minimum rate of 12% per annum.
11. In the event of non-payment by the due date, we reserve the right to increase the outstanding amount by 10%, with a minimum charge of €50, as a fixed and non-reducible penalty.
12. Failure to pay a single invoice when due shall render all outstanding invoices, including those not yet due, immediately payable as of right.
13. If the buyer fails to meet their obligations, we reserve the right to terminate the sale automatically and without prior notice, without prejudice to our right to claim damages and interest. Notification by registered letter shall be sufficient.
14. Should our confidence in the buyer's creditworthiness be compromised—whether due to legal enforcement measures or any other circumstances casting doubt on the proper fulfillment of their obligations—we reserve the right to suspend or cancel all or part of the order, even if goods have already been partially or fully dispatched, and to request adequate guarantees. Refusal to provide such guarantees shall entitle us to cancel the order, without prejudice to our rights to damages and interest.
15. **RETENTION OF TITLE – Ownership of the goods shall remain with us until full payment has been received. All risks shall be borne by the buyer. Any advance payments shall be retained as compensation for potential losses upon resale.**
16. If the buyer processes or resells goods belonging to us, they hereby assign to us, by way of pledge, all claims arising from such resale.
17. The drawing and/or acceptance of bills of exchange or other negotiable instruments shall not constitute a waiver of these terms and conditions.
18. In the event of any dispute, the courts of Bruges (Belgium) shall have exclusive jurisdiction.